II. AMENDMENTS TO THE CLAIMS

This listing of claims replaces all prior versions, and listings, of claims of the application.

- 1. (Currently Amended) A system for performing remote computer system management, the system comprising:
- a client-server text messaging (CSTM) monitor installed on a computer system, the monitor configured to monitor a CSTM server for a command[[s]] from a management system posted thereto; and

a management program installed on the computer system which is responsive to the command from the management system.

- 2. (Original) The system of claim 1, wherein the CSTM monitor and server are configured to function according to Internet relay chat protocol.
- 3. (Original) The system of claim 1, wherein the command is in the form of a text string.
- 4. (Original) The system of claim 1, wherein the command includes a preface, an identifier and an instruction for the management program.
- 5. (Original) The system of claim 1, wherein the CSTM monitor is also configured to post a response from the management program to the CSTM server.

- 6. (Original) The system of claim 1, wherein the CSTM server includes a log program configured to record CSTM server activities.
- 7. (Original) The system of claim 1, wherein the CSTM server is configured to receive commands from an update server.
- 8. (Original) The system of claim 1, wherein the CSTM monitor is also configured to sense a problem in the computer system.
- 9. (Original) The system of claim 1, wherein the management program is idle until it receives a command.
- 10. (Currently Amended) A method of managing a managed computer system, the method comprising the steps of:

monitoring a client-server text messaging (CSTM) server for a command from a management system posted thereto, each command including a computer system identifier for the command and an instruction; and

receiving the command at the managed computer system and executing the instruction with a management program.

11. (Original) The method of claim 10, wherein the command is in the form of a text string.

- 12. (Original) The method of claim 10, wherein the CSTM server is configured to function according to Internet relay chat protocol.
- 13. (Original) The method of claim 10, further comprising the step of sensing a problem in the computer system and posting a response to the CSTM server and channel regarding the problem.
- 14. (Currently Amended) A computer program product comprising a computer useable medium having computer readable program code embodied therein for implementing remote computer management of a computer system, the program product comprising:

program code configured to monitor a client-server text messaging (CSTM) server for a command from a management system posted thereto, each command including a computer system identifier for the command and an instruction; and

program code configured to manage the computer system responsive to the instruction.

- 15. (Currently Amended) The program product of claim 14, wherein the program code is configured to monitor functions according to Internet relay chat protocol.
- 16. (Original) The program product of claim 14, wherein the command is in the form of a text string.
- 17. (Original) The program product of claim 14, wherein the command includes a preface, an identifier and an instruction for the management program code.

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- 18. (Original) The program product of claim 14, further comprising program code configured to record posted commands at the CSTM server.
- 19. (Original) The program product of claim 14, further comprising program code configured to sense a problem in the computer system and post a response to the CSTM server regarding the problem.
- 20. (Original) The program product of claim 14, further comprising program code configured to post a response from the management program to the CSTM server.

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